MINNESOTA GAS RATE BOOK - MPUC NO. 2

CUSTOMER BILLS
TABLE OF CONTENTS

Section No. 8
Original Sheet No. TOC
(Renumbered from Sheet No. 1)

The Company's standard customer billing forms and notices are described below. Copies of the forms are shown on the following sheets in the order listed.

	<u>Item</u>	Sheet No.	Ν
1.	Standard Customer Bill Form	8-2	Т
2.	Automatic Payment Plan Customer Bill Form	8-3	Т
3.	Reminder Notice Bill Form	8-4	Т
4.	Disconnection Notice Bill Form	8-6	Т
5.	Standard Billing Form Back	8-7	N

Date Filed: 10-23-09 By: Judy M. Poferl Effective Date: 04-05-10

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-09-1241 Order Date: 04-05-10

STANDARD CUSTOMER BILL

Section No.

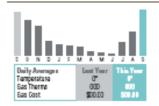
4th Revised Sheet No.

Т



NORTHERN STATES POWER COMPANY			PAGE 1 of
MAILING ADDRESS	ACCOUNT R	IUMBER	DUE DATE
JOHN E. CUSTOMER MARTHA W. OUSTOMER 1224 ANY STREET ANY GTY, MIN 00000-0000	51-123456	51-1234567890-1	
	STATEMENT HUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

YOUR MONTHLY NATURAL GAS USAGE



QUESTIONS ABOUT YOUR BILL?

See our website: xoelenergy.com Email us at: Dustomerservice/@xxxelenergy.com

Call 24 hours a day, 7 days a weak Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 1-800-687-8778 Or write us at:

XCEL ENERGY PD BOX 8 EAU CLAIRE W154702-000B

(a) Ular Hardesk Professor You Table





SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Natural Gas Service	MM/DD - MM/DO 000 Therms	\$00.00
Current Charges		\$00.00
ACCOUNT BALANCE		
Previous Balance	As of MM/DD	\$00.00
Payment Received	Check MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

INFORMATION ABOUT YOUR BILL

We noticed you haven't signed up online...

We are pleased to offer eBill. A secure way to do business with us, eBill lets you receive, view, and pay your bill online. Say good bye to paper bills. Call 1-800-895-4999 or visit xcelenergy.com

Upgrade to online account management. Sign up for My Account and e Bill and view, update and pay your account from the minute you sign up. Visit MyAccount.xcelenergy.com today.

RETURN COTTOM POSTOONNETS YOUR PAYMENT PLEASE BO BET BIS STAFLES, TAPE OF RAINCE CLIPS



ACCOUNT NUMBER DUE DATE 51-1234567890-1 MIM/DD/YYYY \$00.00

> Please see the back of this bill for more information regarding the late rayment charge. Pay on or heliore the date due to avoid assessment of a late payment charge. Make your check payable to XXEL ENERGY

3 M T W T F 3 0 16 23 30 12 19 26 10 17 24 11 18 25

90 FP 1 B 1 1 A 10061 10061 "5 DGT P. You'll, allowing the Hrydinal and allowing John E. Customer, Martha W. Customer ADDRESS UNE 2 ADDRESS UNE 3 ADDRESS LINE 4 1234 ANY STREET ANY CITY, MIN 00000-0000

termetterhotterhetterhotterhotterhotter XCEL ENERGY BiOX 9477 MPLS, MN 55484-9477

003077310 00977701910003077310324

06-15-12 Effective Date: Date Filed: By: David M. Sparby 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

Order Date: Docket No. E,G002/M-12-608 11-05-12

STANDARD CUSTOMER BILL (Continued)

Section No. 8 Original Sheet No. 2.1



			PAGE 2 of 4
MAJUNG ADDRESS	ACCOUNT H	UMBER	DUE DATE
JOHN E. CLISTOMER	51-1234567890-1		MM/DD/YYYY
MARTHA W. CUSTOMER 1234 ANY STREET	STATEMENT HUMBER	STATEMENT DATE	AMOUNT DUE
ANY 0114, MIN 00000-0000	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 ANY STREET, ANY CITY MN 00000-0000 HEXT BEAD DATE: MM/DD/YY

NATURAL GAS SERVICE DETAILS

NATURAL GAS ADJUSTMENTS

PREMISES NUMBER: 1234967890 INVOICE NUMBER: 1235689

METER READING INFORMATION					
METER NUMBER: 0 00000000	IO Road Dates: MI	H/DD/YY - MH/DD/YY (00 Day	5)		
DESCRIPTION	CURRENTREADING	PREVIOUS READING	USACE		
Tirtal Energy	00000 Artual	00000 Actual	000 Therms		

CUSTOMER MESSAGING

VALUE DESCRIPTION WALUE UNITS CONVERSION UNITS Pressure Correction Adjustment 000 CCF x0.00000000 CCF Heat Content Adjustment 000 CCF x0.0000 Therms

NATURAL GAS CHARGES	RATE: F	Residential	Service	
DESCRIPTION	USACE	UNITS	BATE	CHARGE
Basic Service Chg				\$00.00
Cost of Gas	000	Thems	\$0.000000	\$00.00
Gas Affordability	000	Thems	\$0.000000	\$00.00
Interim Rate Adjust				\$00.00
Distribution Charge	000	Thems	\$0.000000	\$00.00
Resource Adjustment				\$00.00
Subtotal				\$00.00
City Fees				\$00.00
Transit Improvement Tax			0.000%	\$00.00
City Tax			0.000%	\$00.00
County Tax			0.000%	\$00.00
State Tax			0.000%	\$00.00
Total				\$00.00

CUSTOMER MESSAGING

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Date Filed: 06-15-12 By: David M. Sparby Effective Date: 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

STANDARD CUSTOMER BILL (Continued)

Section No. 8 Original Sheet No. 2.2

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			PC = 3 = 4
MAJUNG ADDRESS	ACCOUNT P	ACCOUNT NUMBER	
JOHN E. CUSTOMER	51-123456	51-1234567890-1	
MARTHA W. CUSTOMER 1234 ANY STREET	STATEMENT HUMBER	STATE MENT DATE	AMOUNTOUE
ANY 0TY, MN 00000-0000	0123456789	MM/DD/YYYY	\$00.00

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, chemy blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

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Date Filed: 06-15-12 By: David M. Sparby Effective Date: 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

AUTOMATIC PAYMENT PLAN CUSTOMER BILL

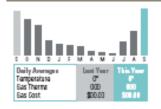
Section No.

4th Revised Sheet No. 3



NIGRTHERN STATES POWER COMPANY			PAGE 1 of 6
MALING ADDRESS	ACCOUNT NUMBER		DUEDATE
JOHN E. CUSTOMER	51-123456	51-1234567890-1	
MARTHA W CUSTOMER 1224 ANY STREET	STATEMENT HUMBER	STATEMENT DATE	AMOUNT DUE
ANY CITY, MIN 00000-0000	0123456789	MM/DD/YYYY	\$00.00

YOUR MONTHLY NATURAL GAS USAGE



QUESTIONS ABOUT YOUR BILL?

See our website: xoalenergy.com
Email us at: Oustomersarvice@xcalenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PD BOX 8 EAU CLAIRE W154702-0008

10 Like House on Tollow in You Table





SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Natural Gas Service	MM/DD - MM/DO 000 Thems	\$00.00
Current Charges		\$00.00

ACCOUNT BALANCE

Previous Balance	As of MM/DD	\$00.00
Payment Received	eBill MM/DD	-\$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

INFORMATION ABOUT YOUR BILL

Upgrade to online account management Sign up for My Account and e Bill and view, update and pay your account from the minute you sign up. Visit MyAccount.xcelenergy.com today.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED	
51-1234567890-1	MM/D0/YYYY	\$00.00	Automated Bank Payment	
Your bill is paid strongs an MOVEMBER				

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termetterhotterhetterhotterhotterhotter XCEL ENERGY P.O. BOX 9477 MPLS, MN 55484-9477

003077310 00977701910003077310324

Date Filed: 06-15-12 By: David M. Sparby Effective Date: 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

AUTOMATIC PAYMENT PLAN CUSTOMER BILL (Continued)

Section No. 8 Original Sheet No. 3.1



			PA 2 0 4
MAJUNG ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
JOHN E. CLISTOMER MARTHA W. OJSTOMER 1234 ANY STREET	51-123456	51-1234567890-1	
	STATEMENT HUMBER	STATEMENT DATE	AMOUNT DUE
ANY CITY, MIN COCCO-CICCO	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 ANY STREET, ANY CITY MN 00000-0000 HEXT BEAD DATE: MM/OD/YY

NATURAL GAS SERVICE DETAILS

NATURAL GAS ADJUSTMENTS

PREMISES NUMBER: 1234567800 INVOICE NUMBER: 1235680

METER READING INFORMATION					
METER NUMBER: 000000000 Read Dates: MM/DD/YY - MM/DD/YY (00 Days)					
DESCRIPTION	CURRENTREADING	PREVIOUS READING	USA CE		
Total Energy	00000 Astual	00000 Actual	000 Thorns		

CUSTOMER MESSAGING

DESCRIPTION VALUE UNITS CONVERSION VALUE UNITS Pressure Correction Adjustment 000 CCF x0.00000000 CCF Heat Content Adjustment 000 CCF x0.0000 Therms MATURAL CAC CHARCES

NATURAL GAS CHARGES RATE: Reside			esidential Service		
USACE	UNITS	BATE	CHARGE		
			\$00.00		
000	Therms	\$0.000000	\$00.00		
000	Therms	\$0.000000	\$00.00		
			\$00.00		
000	Therms	\$0.000000	\$00.00		
			\$00.00		
			\$00.00		
			\$00.00		
		0.000%	\$00.00		
		0.000%	\$00.00		
		0.000%	\$00.00		
		0.000%	\$00.00		
			\$00.00		
	USA GE 000 000	USAGE UNITS 000 Therms 000 Therms	USA GE UNITS BATE 000 Therms \$0,000000 000 Therms \$0,000000 000 Therms \$0,000000 0,000% 0,000%		

CUSTOMER MESSAGING

Date Filed: 06-15-12 By: David M. Sparby Effective Date: 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

AUTOMATIC PAYMENT PLAN CUSTOMER BILL (Continued)

Section No. 8 Original Sheet No. 3.2



			PC# 301
MAJUNG ADDRESS	ACCOUNT N	UMBER	DUEDATE
JOHN E. CLISTOMER	51-1234567890-1		MM/DD/YYYY
MARTHA W. CUSTOMER 1294 ANY STREET	STATEMENT HUMBER	STATE MENT DATE	AMOUNTOUE
ANY CITY, MN 00000-00000	0123456789	MM/DD/YYYY	\$00.00

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

Date Filed: 06-15-12 By: David M. Sparby Effective Date: 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-12-608 Order Date: 11-05-12

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REMINDER BILL NOTICE

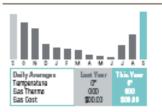
Section No.

4th Revised Sheet No.



PAGE 1 old MALING ADDRESS ACCOUNT NUMBER **DUE DATE** 51-1234567890-1 MM/DD/YYYY JOHN E. CUSTOMER MARTHA W. CUSTOMER STATEMENT HUMBER | STATEMENT DATE 1234 ANY STREET ANY CITY, MIN COOCD-0000 0123456789 MM/DB/YYYY \$00.00

YOUR MONTHLY NATURAL GAS USAGE



QUESTIONS ABOUT YOUR BILL?

See our website: xoelenergy.com Oustomerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 1-800-687-8778

Or write us at: XCEL ENERGY PO BOX 8 EAU CLAIRE W154702-000B







Your Account is Overdue – Please Pay Immediately

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Natural Gas Service Non-Recurring Charges / Credits	MM/DD - MM/DO	000 Therms	\$00.00 \$00.00
Current Charges			\$00.00

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

NOTE OF THE PARTY		
Previous Balance	As of MM/DD	\$00.00
No Payment Received		\$00.00
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

INFORMATION ABOUT YOUR BILL

Just a reminder about the past due balance on your account. If you have already sent a payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

We noticed you haven't signed up online...

We are pleased to offer eBill. A secure way to do business with us, eBill lets you receive, view, and pay your bill online. Say good bye to paper bills. Call 1-800-895-4999 or visit xcelenergy.com

Upgrade to online account management. Sign up for My Account and e Bill and view, update and pay your account from the minute you sign up. Visit MyAccount.xcelenergy.com today.

RETURN COTTOM PROTEINAM TO YOUR PAYMENT PLEASE BE BET BEE STAFLES, TAPE OF PAYME CLIPS



ACCOUNT NUMBER DUE DATE 51-1234567890-1 MM/DD/YYYY Please see the back of this bill for more information regarding the late S M T W T F S 3 4 10 11 17 18 24 25 payment charge. Pay on er before the date due to avoid assessment 9 16 23 30 8 15 72 79 of a late payment clearge. Make your check payable to XCEL ENERGY.

90 FP 1 B 1 1 A 10061 10061 "5 DGT Fedinally allowing in the distance of the dist ADDRESS UNE 2 ADDRESS UNE 3 ACIDRESS LINE 4 1234 ANY STREET ANY CITY, MIN DECOCO-COCO

Estinativationisti attentationisti XCEL ENERGY BiOX 9477 MPLS, MN 55484-9477

003077310 00977701910003077310324

Date Filed: By: David M. Sparby Effective Date: 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-12-608 Order Date: 11-05-12 Т

REMINDER BILL NOTICE (Continued)

Section No. 8 Original Sheet No. 4.1

\$00.00



			PAGE 2 of 6
MAJUNG ADDRESS	ACCOUNT HUMBER		DUE DATE
JOHN E. CLISTOMER	51-1234567890-1		MM/DD/YYYY
MARTHA W. CUSTOMER 1234 AWY STREET	STATEMENT HUMBER	STATEMENT DATE	AMOUNT DUE
ANY CITY, MIN COCCD-COCC	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 ANY STREET, ANY CITY MIN COCCO-0000 HEXT BEAD DATE: MM/OD/YY

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

	METER READING INFORMATION					
METER NUMBER: 01000000100 Road Dates: MM/DD/YY - MM/DD/YY (01 Days)						
	DESCRIPTION	CURRENT READING	PREVIOUS READING	USA CE		
	Total Energy	00000 Astual	00000 Actual	000 Thorns		

CUSTOMER MESSAGING

NATURAL GAS ADJUSTMENTS					
DESCRIPTION	WALUE	UNITS	CONVERSION	VALUE	UNITS
Pressure Correction Adjustment	000	CCF	x0.0000	000	OCF
Heat Content Adjustment	000	CCF	×0.0000	000	Therms
NATURAL GAS CHARGES	RATE: R	esidenti	al Service		
DESCRIPTION	USACE	UMITS	BATE		CHARGE
Basic Service Chg					\$00.00
Cost of Gas	000	Thems	\$0.000000		\$00.00
Gas Affordability	000	Thems	\$0,000000		\$00.00
Interim Rate Adjust					\$00.00
Distribution Charge	000	Therms	\$0,000000		\$00.00
Resource Adjustment					\$00.00
Subtotal					\$00.00
City Fees					\$00.00
Transit Improvement Tax			0.000%		\$00.00
City Tax			0.000%		\$00.00
County Tax			0.000%		\$00.00
State Tax			0.000%		\$00.00

CUSTOMER MESSAGING

Total

Date Filed: By: David M. Sparby 08-28-13 Effective Date:

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-12-608 Order Date: 11-05-12 Ν

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REMINDER BILL NOTICE (Continued)

Section No. 8 Original Sheet No. 4.2

Xcel Energy*

			PC-8 3016
MAJUNG ADDRESS	ACCOUNT N	NMBER	DUEDATE
JOHN E. CLISTOMER	51-123456	MM/DD/YYYY	
MARTHA W. CUSTOMER 1234 ANY STREET	STATEMENT HUMBER	STATE MENT DATE	AMOUNTOUE
0003-00000 WM (YT D YWA	0123456789	MM/DD/YYYY	\$00.00

NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION	CHARCE
Late Charge Assessed	\$00.00
Total	\$00.00

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, chemy blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

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Date Filed: 06-15-12 By: David M. Sparby Effective Date: 08-28-13

President and CEO of Northern States Power Company, a Minnesota corporation

DISCONNECTION BILL NOTICE

Section No.

3rd Revised Sheet No.

00167-1-1



Northern States Power Company d/b/a Xcel Energy P.O. Box 9477 Mpls., MN 55484-9477 1-800-895-4999 TDD 1-800-895-4949 02/11/2016

Service Address:

Account Number:

DISCONNECTION NOTICE And Statement of Customer Rights and Information

Dear

Your natural gas and/or electricity will be disconnected if we do not receive payment or if you do not take immediate steps to remedy your past due balance.

You can avoid disconnection by taking one of the following steps:

- Paying your past due amount of § by 01/15/2016. Note that this amount DOES NOT include your currents month's bill.
- Making payment arrangements with us by 01/15/2016.

Please contact us immediately at 1-800-895-4999 if you feel you received this in error, if payment has already been made, to make the required payment or to set payment arrangements.

If your service is disconnected for nonpayment you will have to pay a reconnection charge. Reconnection orders are typically completed the FOLLOWING BUSINESS DAY after your reconnection order has been placed. Additional charges, such as a deposit, may also be assessed to your account.

We look forward to working with you to resolve this situation.

Sincerely,

X cel Energy

RETAIN UPPER PORTION WHEN MAILING PAYMENT

THE NUTRICINAL WITHOUT BUILDING BUILDING PARKENTS.

DISCONNECTION NOTICE

ES POSIBLEQUEEL PRESINTE ANSO NO REFLEXADS (L'IDNOS PAGOS

Your Account Number	Due Date	Please Pay	Amount Enclosed
	Jan. 15, 2016	\$ Thank you!	

Please Retorn This Portion With Your Payment To:

.... manifest line

XCEL ENERGY P 0 80X 9477 MPLS, MN 55484-9477

(Continued on Sheet No. 8-6.1)

Date Filed: 04-27-16 By: Christopher B. Clark Effective Date: 07-05-16

President, Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-16-358 Order Date: 07-05-16

DISCONNECTION BILL NOTICE (Continued)

Section No. 8 Original Sheet No. 6.1

IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES		
Electric Emergencies:	1-800-895-1999	24 hours, 7 days a week	General Inquiries*	Payments	
Natural Gas Emergencies:	1-800-895-2999	24 hours, 7 days a week	Xcel Energy	Xcel Energy	
Residential Customer Service:*	1-800-895-4999	24 hours, 7 days a week	PO Box 8	PO Box 9477	
Business Solutions Center:*	1-800-481-4700	8 am – 5 pm, Mon – Fri	Eau Claire, WI 54702-0008	Minneapolis, MN 55484-9477	
TTD/TTY	1-800-895-4949	24 hours, 7 days a week	xcelenergy.com	Please include stub for faster processing.	
Call Refore You Dig	811	24 hours 7 days a week			

^{*}Register any inquiry or complaint at the above.

GOVERNING REGULATORY AGENCIES

Minnesota – The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101 – 1-800-657-3782

North Dakota — The North Dakota Public Service Commission regulates this utility and is available for mediation. NDPSC: 600 E. Blvd, Dept. 408, Bismarck, ND 58505 — 1-877-245-6685 www.ssc.nd.gov/

South Dakota – The South Dakota Public Utilities Commission regulates this utility and is available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 – 1-800-332-1782 www.puc.sd.gov/

PAYMENT OPTIONS Learn more at xcelenergy.com/payment

Standard Payment Options: (No fees apply)

- My Account/eBillTM View/pay your bill online, view energy usage and access account information.
- · Auto Pay Automatically pay your bill directly from your bank account.
- . Online View and Pay View and pay your bills online through a third-party vendor.
- Pay By Phone Make your payment by phone from your checking or savings account by calling 1-800-895-4999.
- Pay By Mail Return the enclosed envelope and attached bill stub with your payment.
 Apply proper postage.

Other Payment Options (Third-party fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- Credit/Debit Card Payment Use your credit or debit card either online or by calling
 1-888-747-1523. A convenience fee of \$3.45 is charged for each credit/debit card payment.
- Pay Stations Pay your bill in-person at a location near you.

Electronic Check Conversion — When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

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Date Filed: 04-27-16 By: Christopher B. Clark Effective Date: 07-05-16

President, Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-16-358 Order Date: 07-05-16

Auto Pay - Automatically pay your bill directly from your b

Pay By Phone - Make your payment by phone from your checking of savings account by calling 1-800-805-4999.

Pay By Mail – Return the enclosed envelope and attached bill stub With your pay

STANDARD BILLING FORM BACK

Section No. 8 8th Revised Sheet No. 7

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IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES	
Electric Emergencies:	1-800-855-1999	24 hours, 7 days a week	Canaral Inquiries*	Paymenta
Natural Gas Emergencies:	1-800-855-7599	24 hours, 7 days a week	Xcal Energy	Xcal Energy
Residential Customer Service*	1-800-895-4999		PO Box 8 Eau Claire, WI \$4702-0008	PO Box 5477 Minneapolis, MN 52484-5477
Business Solutions Center.*		and appropriate to	scalanargy.com	Please include stab for faster processing.
Call Before You Dig	1-800-855-4549	24 hours, 7 days a wook 24 hours, 7 days a wook		
		*Register any inquiry or	complaint at the above.	
			IFORMATION	
ty Feez		GENERAL III	Coverning Regulatory Agency	
I fee some cities impose that Xcel Energy collects from customers and pays directly to the city.			The Minnesota Public Utilities Commission Regulates this utility and is available to mediation.	
Electronic Check Conversion When you pay you'r bill by check, in most cases Xcel Energy Will use you'r check information to			MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-2147 - www.puc.state.mn.ux.	
When you pay you'l bill by check, in mo	at casus Acel treig	y Will use you' check intolmation to use on the day We foreign you' chark.	Late Payment Charge You! Fractor Will arrange a late payment of	hates on consid amounts two Working days after
nake a one-time electronic debit from your checking account on the day We receive your check. There are no fees for this electronic conversion. In all other cases We Will process your check.			Xcul Energy will assess a late payment charge on unpaid amounts two Working days after the due date. The late payment charge is 1.5% monthly, of \$1, Whichever is greater. No late	
evironmental Information			payment charge Will be axxexxed if the unpaid amount ix lexx than \$10.	
unds used to generate electricity have different costs, reliability and air emissions. For more			Payment Responsibility If the name on the front of your bill is not that of a person of business Who has payment.	
fraimation, contact Xcel Energy at 1-800-805-4900 of online at xcelenergy.com. You can also cetact the Minnesota Department of Commerce at WWW.commerce.utate.mn.us of the Minnesota			If the name on the front of your bill is not that of a person of business who has payment. responsibility, call Xcel Energy at 1-800-895-4999.	
Pollution Control Agency at WWW.pcs.st	anta menusipi oglismo	Alactricity.html.		
stimated Bills cel Enelgy attempts to lead metals such month. If no leading is taken, Xcel Enelgy estimates			Further information is available to customers upon request.	
out month's bill based on your past u		a man, and congly and and		
		ABOUT YOUR E	LECTRIC RATES	
Fordability Charge			Mercury Cost Recovery	
suicharge to recover the costs of offering bill payment assistance and discount programs of low-income customers.			Minnesota law allows Xcel Energy to recover costs related to reducing Mercury emissions at two of Xcel Energy's feasil fuel power plants.	
lazic Service Charge			Renewable Development Fund	
ised monthly charge for certain fixed costs (metering, billing, maintenance, etc.)			Minnesota law requires Xcel Energy to allocate money to support development of renewable	
onzervation Improvement Programs			energy projects and research and development of renewable energy technologies.	
America laW requires Xcel Energy to inwest in programs that help customers sowe energy.			Renewable Energy Standard Minnesota law allows Xxel Energy to recover the costs of new renewable generation.	
Demand Charge Shatou to commutain and industrial cost	tomate for the freed o	outs of the electric canacity localised	Rezource Adjustment	-
Nutgo to commercial and industful custometr for the fixed costs of the electric capacity toquited o meet the peak electric loads on Xcul Energy's system. The charge, which is adjusted seasonally,			This includes costs related to: Conservation Improvement Programs, Mercury Cost	
applies to the highest 15 minute kW demand during the billing period.			Recovery, Renewable Development Fund, Renewable Energy Standard, State Energy Policy, Transmission Cost Recovery.	
Energy Charge That'ge per KWh of electricity usage to recover the variable costs of producing energy.			State Energy Policy	
inings per liver or electricity usage to recover the variable costs or producing energy.			Minnesota lew allows Xcel Energy to recover costs related to various energy policies	
Vinnesota law allows Xcel Energy to recover the costs of significant environmental			approved by the Legislature.	
mpTo vements at three of Xcel Energy's fossil fuel poWer plants.			Transmission Cost Recovery	
isel Cost Charge That'go per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as			Minnesota laW alloWs Xcel Energy to recover costs associated With new investments in the electric transmission system necessary to deliver electric energy to customers.	
unaige per kiven to recover the como or needed to run Acer chergy's generating plants, as Hell as the cost of purchasing energy from other suppliers.			Windowres*	
Wh			Windsou'ce is an optional program Where you choose how much Wind energy you Would like	
ne klowet-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 wets of electricity and for one hour. This is enough electricity to light a 100-west light bulb for 10 hours.			to support. You can choose a fixed number of Windsoutce blocks (100 kWh each) of choose a 100% Windsoutce option.	
used for one hour. This is enough elec	thicity to light a 100-	Wett light bulb for 10 hours.	noon with a second	
		ABOUT YOUR NAT	TURAL GAS RATES	
Basic Service Charge			Heat Content Adjustment	
Northly charge for certain 1803 costs Tharge per therm	thly charge for cultain fixed costs (metering, billing, maintenance, etc.)		CoTracts for variances in the heating capability of natural gas, and the adjustment varies monthly. The higher the heat content, the lower the volume of natural gas needed to provide the same heating.	
arge to recover the cost of natural gas purchases from Wholesale suppliers and delivered to		New Area Service/Extension Surcharge		
cel Energy's distribution system via pipeline. This charge is adjusted each month.			Monthly charge for extending natural gas service to alless Where the cost Would other Wise have been	
onzervation Improvement Programs			prohibitive under Company's present lates and service extension policy.	
finnessta law requires Xcel Energy to invest in programs that help customer's save energy. Intribution Charge			Prezzure Correction Adjustment Adjusts for variances in the amount of natural gas measured by different types of meter's due to	
haige put theirn that cowers only the delivery costs of natural gas to a home of business through our			pressure differences in the natural gas delivered to a service.	
intribution system. It does not include the charges for the natural gas itself.			Resource Adjustment	
Gaz Affordability Program			This includes costs felated to Conselvation Implovement Plagitums, East Utility InfluetLucture Costs and State Energy Policy Ridet.	
suitcharge to recover the coasts of offering a laW-income customer co-pay program designed to educe natural gas survice disconnections. Billed to all non-intell aptible customers.			State Energy Policy	
as Utility Infrastructure Costs			Minnesota laW allows Xcel Energy to rec	over costs related to verious energy policies
Viennasota law allows Xcal Energy to recover MPUC-approved costs of approprients, modifications,			approved by the Legislature.	
nd Replacement of natural gas facilities as Required to comply With state and federal pipeline sufety			Therm	
laglams.			A therm is a unit of heating value equal to 100,000 British Thermal Units (BTUs). Since natural gas meters measure the volume of natural gas consumed in cubic feet, the Heat Content Ad-	
			ustment is used to determine how much	heat, in thelms, is contained in the volume consumed
		PAYMENT	OPTIONS	
tandard Payment Options: (No four	and d	- Almeni		our bills online through a third-party vendor.
My Account/eBill** - VieW/pay you		refay usage and access	and the same of th	and the same of th
account infolmation.		21 2		will apply Xeul Englay does not collect not benefit

Date Filed: 04-27-16 By: Christopher B. Clark Effective Date: 07-05-16

President, Northern States Power Company, a Minnesota corporation

 Credit/Debit Card Payment — Use your cledit of debit cald either online of by calling 1-883-747-1573.

• Pay Stations - Pay your bill in-purson at a location near you

Learn more at xcelenergy.com/MyAccount

Docket No. E,G002/M-16-358 Order Date: 07-05-16